



# Avoiding Rejections with the ExoDx™ Prostate (EPI) Test

Category	Examples	What to Do
<b>Sample Collection and Transport Issues</b>		
Labeling Issue/ Missing Information	Samples are required to have two unique identifiers we can verify to ensure we have the correct sample for the correct patient.	Ensure the sample collection container and associated paperwork are clearly marked with the patient's full name and date of birth.
Sample Delayed in Transit	Samples should not be in transit for more than 2 days.	Store samples immediately in refrigerated conditions until they are packed on frozen ice packs for shipping overnight.
Visible Blood or Other Contaminant in the Sample	Urine with blood or other visible contamination will be rejected.	Instruct your patients to immediately notify medical staff if there is blood in the urine.
Quantity not Sufficient (QNS)	Less than 15 mL of urine was received.	Encourage your patients to follow the specimen collection directions to obtain a full 15 mL "first catch" urine sample.
<b>Sample Preparation Failure</b>		
Filter Failures (>5 filters, concentration failure, elution error)	This most often occurs when extracellular material in the urine clogs the specimen preparation devices.	Instruct patients to notify staff if the urine has other visible contamination before submission.
Improper collection device	This occurs when the Colli-Pee® is not utilized.	Prompt patients to use the proper collection device to mitigate the chances for a diluted sample.
<b>Test Failure</b>		
Indeterminate test result	Not enough prostate exosome material was in the collected sample to give an interpretable result.	Even with the best intentions, sometimes there is not enough testable material in the sample. A repeat sample most often works.

## Successful Testing Benefits Everyone

The ExoDx™ Prostate Test (EPI) result is a crucial piece of information which informs the biopsy decision-making discussion between patient and physician. Several factors contribute to a successful testing outcome, and this table gives examples of how to mitigate possible testing process errors.

### General Guidance:

- Do not send a sample if your patient has an active urinary tract infection
- Do not collect a larger volume of urine in a standard container first, then pour into the Colli-Pee. The prostate exosome material will be diluted, and the test result becomes unreliable, even if a result is reported
- Do not ship when there are expected significant weather delays
- Avoid shipment on days that back up to a holiday
- If collection is necessary on Friday, refrigerate over the weekend and ship on Monday

**If a rejection occurs, please contact us at 844-396-7663, option 3 then option 2, to receive a new At-Home Collection Kit.**

### Questions? |

Contact us at 844-EXOSOME (844-396-7663)